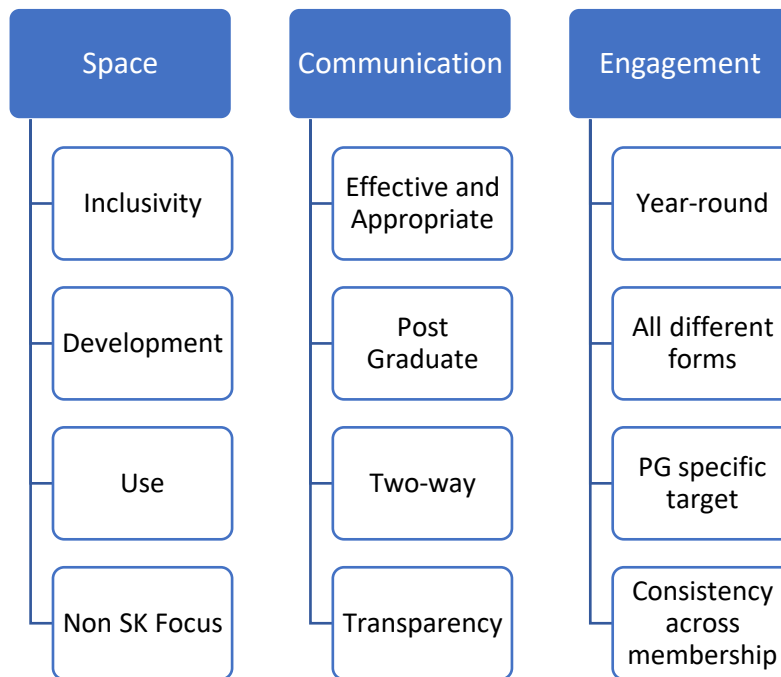


Team Goals

This year we have created a team report focussing on the areas we have highlighted as targets for all Officer Trustees (OTs) and in fact all Union members and staff. There are three listed below that we have highlighted and summarised target areas. Any comments on these three target areas are always welcome and if you have new ideas always feel free to drop an email at any one of the OT emails addresses.



Team Goal 1 – Communications

Communication has been an underlying issue that the Union has struggled to tackle for a number of years. This coming year we have decided that we should place this at the core of all we do and as a specific target so that it is not just pushed to one side.

- James has implemented town hall sessions so that there are advertised times members will be able to drop in and ask questions at various locations.
- On major decisions, extra consultation sessions are being run so that as wide a range of opinions are collected as possible.
- We are looking at the student experience survey to adjust the purpose of the largest piece of consultation run to have tangible outcomes at the end.

- All OTs have started using the Union social media accounts including their twitter accounts. These will be used to provide an insight into the daily work that we do. Meanwhile large progress points will be put in blogs and advertised through social media – these on average will be communicated once a month.
- OT “Splash” pages have been set up – these are pages set up on the Union Website that outline everything that we’re doing – they’ll have our blogs, our aims for the year, the progress of our current projects etc. These are aimed to be a more accessible version of this report that will make it easier to keep up to date on what we’re doing.
- Becky has introduced introduced #TeamTweetTuesday to talk about the hard work that our welfare volunteers are putting in.
- Claudia has been waitressing breakfast, talking to students about their expectation's thoughts, ideas and feedback on food and the service.
- There is a general push to reduce the number of chunky text heavy reports being produced (ironic we know) so that communication is more inclusive and simpler. This will be an ongoing process.

Team Goal 2 – Engagement

Everything that we do relies on our members engaging with us in any form, from catering to clubs to the rep networks. Recognising that this is fundamental to what we do we also recognize that there is enormous disparity between groups of people in their level of engagement. For this reason in has been selected as a target we should all be targeting.

- The GSU working group is progressing – as detailed in individual reports. Further to this we have met with nearly all departments to discuss Post Graduate (PG) representation. Around 60 PG taught rep roles have been brought online. Further information is given in individual reports.
- We’re improving the offering for sport through the formation of the sports hub and changing membership of students through the sports board.
- There was a large piece of work to bring Constituent Unions, Departmental Representatives, Liberation and Community Officers into the designing of the drink awareness campaign before it was launched fully.
- Individual plans for Mums and Dads were made where appropriate. Review of Mums and Dads will be carried out with as much input from students as possible. This is a piece of work that will be carried forward however the comms forums have been set up and 90% of DepSocs have been in touch about being involved.

- One to ones have been set up with Constituent Union presidents to ensure that they feel supported and empowered to carry out their plans and projects for the year and to act as more effective communication and consultation channels.

Team Goal 3 - Space

The spaces we use and the way we use them hasn't really been examined in a long time. This has led to inappropriate spaces, used in inefficient ways. This year presents a unique time to examine these spaces and has several rare opportunities for funding to redevelop them and so has become a key focus for all of them. Current progress includes:

- Work is progressing on the Ethos expansion. Currently plans and proposals have been put forward – [Funding has just been confirmed](#)
- Early discussions have been held to look at the Metric queuing system and what the possibilities for tackling this are.
- We are involved in conversations regarding the spaces in the new White City campus – we shortly be holding consultation on actually what we want a Union offering in this space to look like. This will be something that is brought to later discussions.
- We are involved in choosing a lecture theatre or two to fully renovate over next summer. There will be a completely new seating style to enable new styles of flipped-classroom teaching with advanced AV equipment to let students be more involved. They'll be used in pilot lectures and hopefully will spark more demand and more renovations

Closing Comments

We are looking to review the format of these reports and formalise the way they are presented for future councils – this has not been completed as the marketing team have been busy with welcome week events.

As always, we are available in person and via email for any questions you may have on our reports or the Union's work.